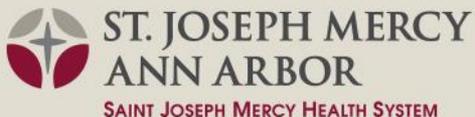


St. Joseph Mercy Ann Arbor Virtual Town Hall: COVID-19

March 20, 2020

Slide 11 updated 4:00 PM



BeRemarkable.

Reflection:

IF THE PLAN
DOESN'T WORK,
CHANGE THE PLAN -
BUT NEVER THE
GOAL.



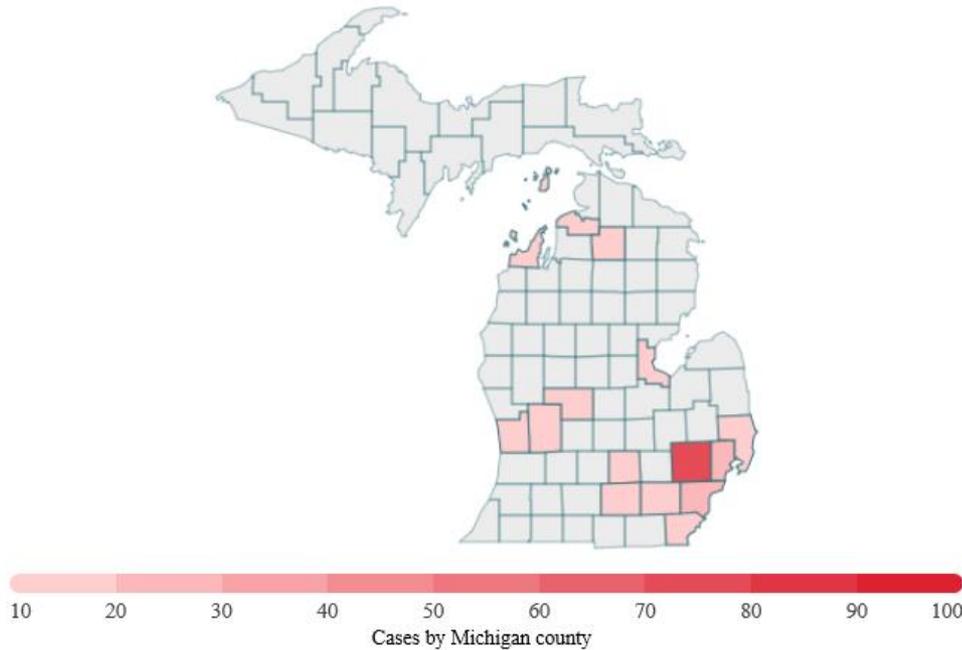
@daretocultivate|daretocultivate.com

Opening Remarks

- COVID-19 is a rapidly evolving, global health concern that requires nimbleness and frequent decision-making and adjustments to our response.
- Virtual Town Hall is a forum for sharing local information on COVID-19 and staying in close contact with colleagues and medical staff.
- Opportunity exists for Q&A dialogue to promote transparency, share gratitude and build team work in this unprecedented time. We will use chat function; please remain on mute given the large number of participants.
- Thank you for your patience with this WebEx process as we try this new means of communication

State of Michigan Cases – March 18, 2020

<https://www.clickondetroit.com/health/2020/03/15/this-chart-is-tracking-coronavirus-covid-19-cases-in-michigan/>



Michigan COVID-19 cases by age range

Age Range	Percent of Whole
0 to 19 years	3%
20 to 29 years	10%
30 to 39 years	16%
40 to 49 years	18%
50 to 59 years	14%
60 to 69 years	29%
70 to 79 years	8%
80+ years	4%

All data from MDHHS

Last updated 2 p.m. March 18, 2020

e Michigan COVID-19 cases showing how many are hospitalized:

Michigan COVID-19 cases by hospitalization

Hospitalized	Number	Percentage
Yes	34	43%
No	31	39%
Unknown	15	19%

Situational Update: March 20, 2020

- We are currently caring for patients who have tested positive for the COVID-19 virus in AA and none so far in Livingston.
- We also have several patients who are being tested for COVID-19, and we are awaiting lab results at this time. In alignment with our policy, we are following appropriate PPE use while we await those results.
- Incident Command has been activated and is responding to this event both at the local and state level.

Patient Care

- Hospital issued scrubs will be preserved and provided for those departments caring for COVID-19 positive patients. Other caregivers concerned about wearing their scrubs back and forth to work are encouraged to bring their own change of clothes.
- Caregivers are encouraged to limit time spent in the room of a COVID+ patient, clustering care wherever possible

Cohorting & Surge Plan – Ann Arbor

- We have a plan to cohort all COVID-19 positive patients on the 10E unit. We are prepared to do that today for any patient not requiring critical care. We are developing the capability to provide critical care on 10E by week's end.
- An escalation plan is being developed to add additional units and spaces, as necessary.
- Temporary postponement of elective procedures and non-critical testing has added some capacity.
- Activation of Federal and Regional Disaster Management Plan
 - Ann Arbor-Region 2 South
 - Livingston-Region 1
- Inventory of spaces, equipment (ventilators, PPE, etc), and personnel is ongoing for contingency planning.

Visitor Restrictions and Screening

In accordance with the Governor's Executive Order, we are limiting access and screening those entering at ALL access points.

For the immediate future, NO visitors will be allowed in our facilities.

Exceptions may be made on a case-by-case basis for:

- Children admitted to the hospital
- Maternity units (one visitor, and doula if applicable)
- Patients receiving end-of-life care
- In surgery and ED, one visitor will remain in waiting room or car, unless applicable exception applies.

For approved exceptions, only one visitor per patient will be allowed. They must be:

- 18 or older
- Either immediate family members, powers of attorney, guardians or patient representatives
- Healthy with no symptoms of illness including respiratory or fever

Colleague Screening

- Colleagues must wear their badges at all times, and must have their badge visible upon entry to the building.
- As of Friday, 3/20 at 0600, ALL colleagues (including providers) will be screened upon entry to the building using the following:
 - Do you currently have fever (100.4°F/38°C or higher), cough, or difficulty breathing **that started in the past 7 days**
 - Have you had close contact outside of work with anyone that has tested positive for COVID-19?

PPE: Supply Preservation

- If not involved in direct care, other healthcare personnel are not to enter the rooms of PUIs or those with confirmed COVID-19, except for an emergency.
- Direct care personnel should bundle activities
- **Face shield**: Clean with gray top sani-wipes and place in paper bag with name and date
 - Reuse until damaged or soiled.
- **N95**: Place in paper bag with name and date
 - ~~Discard at end of shift, or at 12 hours.~~
 - ~~Discard mask if soiled.~~
- **Procedure mask**:
 - Discard upon exit of each patient room
 - Do not reuse
 - Do not wear for multiple patients
- **Gown, Gloves**: DO NOT SAVE. Discard after each patient use.

Updated 3/20 PM: Do not discard N95 until soiled or broken.

Colleague Exposure and Curbside Screening

- Colleague exposure
 - Our primary goal is to keep you healthy for your family and our patients
 - Infection prevention is tracking closely and will notify you
- Curbside Screening
 - Testing criteria developed with local and national Infection Prevention Experts
 - Testing criteria evolves based on COVID-19 and Flu numbers as well as availability of testing media
 - Daily 8-5 in OSC pavilion
- Colleague clinical hotline (734-712-1919)
 - Goal is communication
 - Nurses will answer or triage questions regarding exposure, clinical symptoms, current testing criteria and how to keep you and your family safe
 - Updated FAQ

What Are We Doing for Colleagues

- Colleague Screening
- Help Line
- COVID page @ <http://www.trinity-health.org/covid19-pulse>
- Daily+ e-newsletters
<http://sjmhsmi.che.org/res/2019nCoV/default.aspx>
- Attendance Policy
- Administrative Leave
- Remote Work
- Re-assignments
- Carebridge
- QuickCoach Videos "[Working in Non-Normal Times: Managing Anxiety & Work Strategies](#)"
- New Colleague Orientation
- Cancelling Non-Essential Meetings/Limiting 1:1 Meetings
- Community Resources

Stay informed

- Talk to your supervisor or senior leader
- Check email often for COVID-19 Updates
- [COVID-19 Incident Command](#) on Intranet
- [Trinity Health Pulse](#)
- Public website: www.stjoeshealth.org
- Non-urgent questions: Email th-miincidentcommand@trinity-health.org
- Hotline 734-712-1919
- www.cdc.gov

Q & A

- *Please use chat function to ask a question*
- *Direct your question to the host:
Catherine Leszcz*