

April 17, 2020

Subject: Quest Diagnostics offers drive through COVID-19 testing

Sent on behalf of Brenda R. Lever, Director, Provider Network Management, Blue Cross Complete of Michigan

In response to expanded testing in Michigan, Quest Diagnostics, in partnership with Walmart will be offering drive through COVID-19 testing by appointment only in Southgate, Michigan.

Here are some details on the program:

- **Who**
 - Testing is open to all health care and first responders and anyone who is exhibiting symptoms of COVID-19.
 - Currently the costs associated with this program are being covered by The Department of Health and Human Services, so there is no out of pocket cost to participants.
- **How**
 - All testing will be done on an appointment only basis
 - The testing site requires an appointment through Quest's MyQuest™ online portal and app. Participants will receive an appointment confirmation that they will need to have on hand when they arrive on-site.
 - In addition, participants need to bring their insurance card and valid photo ID for proof of identity.
 - Those being tested will need to stay in their cars for verification of eligibility criteria, ID check and sample self-collection. For the safety of all those on-site, the test site is not able to service those who walk up.
 - Individuals being tested will perform a self-administered nasal swab in their car with a healthcare provider observing them. Directions will be provided in the confirmation email after scheduling the appointment and on-site.
- **When**
 - The drive-thru will be open daily 9:00am to 4:00pm, weather permitting.
 - Patients should arrive no more than 10 minutes before their appointment time.
- **Where**
 - Patients must qualify for COVID-19 screening and schedule an appointment at <http://www.myquestcovidtest.com/>
 - Sam's Club parking lot at 15700 Northline Road, Southgate, MI 48195
 - As a note, testing is not available in any Walmart store, Sam's Club or in any Quest Diagnostics Patient Service Center.
- **Results**
 - Individuals being tested will receive their COVID-19 test results through the secure MyQuest online portal or app and may receive a call from our telehealth partner PWN to review results.
 - The average turnaround time to report results is 2 – 3 days from the day of collection.

- While individuals that are tested are awaiting results, please follow CDC guidelines and take steps to help prevent the disease from spreading to people in your home and community.

If you have any questions regarding your scheduled appointment, call Quest's dedicated COVID-19 line at 1-888-448-7719.