

**April 8, 2020**

**Subject:** COVID-19 update: Care management codes billable virtually, additional telemedicine clarification

Good afternoon,

**Care management codes now billable using Place of Service 02**

We know the importance of continuing to manage your patients' health. To support you and ongoing care management, we've expanded your options to bill care management codes with a Place of Service 02.

See our [COVID-19 telemedicine page](#) for a list of codes.

**Clarifying telemedicine billing and coding**

We've extended the timeframe for our expanded coverage of telemedicine codes. Effective March 26 through June 30, 2020, we'll temporarily allow credentialed providers to bill routine practice codes with a Place of Service 02 and be paid the standard facility-based rate. The visit must follow the guidelines of each code, including the time requirements.

We're also allowing for real-time, interactive audio-only telehealth encounters so you can serve your patients who don't have internet access or audio-visual capabilities.

Learn more at our [COVID-19 telemedicine page](#).

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