

**March 16, 2020**--Sent on behalf of Brenda R. Lever, Director, Provider Network Management, Blue Cross Complete of Michigan

Blue Cross Complete has been closely monitoring the Centers for Disease Control and Prevention (CDC) for the latest information about COVID-19, and has been engaged in making the necessary plans based on guidance from the Centers for Disease Control and Prevention (CDC). Blue Cross Complete recommends that providers follow CDC, Centers for Medicare and Medicaid Services, and state-specific guidance with regard to COVID-19 evaluation, testing, diagnosis, treatment, and reporting.

**COVID-19 testing.**

Blue Cross Complete will cover all medically necessary services required to facilitate testing and treatment of COVID-19 for its eligible members, in accordance with federal and state guidance. No prior authorization is required for COVID-19 testing. Coronavirus testing codes follow:

- **U0001**- CDC 2019 Novel Coronavirus (2019-nCoV) Real-Time RT-PCR Diagnostic Panel.
- **U0002**- Coronavirus (COVID-19) for non-CDC laboratory tests for SARS-CoV-2/2019.

CDC Links for more information:

[Evaluating and Reporting Persons Under Investigation \(PUI\).](#)  
[Coding encounters related to COVID-19.](#)

**If you suspect you or a patient has COVID-19.**

The CDC instructs providers to consult with local or state health departments to determine whether patients meet [criteria for a Persons Under Investigation \(PUI\)](#). Providers should immediately notify infection control personnel at their facility if they suspect COVID-19 in a patient. Please notify your state or local health department if a patient is classified as a PUI for COVID-19.

Providers should report recognized exposures, regularly monitor themselves for fever and symptoms of respiratory infection, and not report to work when ill. Providers in low-, medium-, or high-risk exposure categories who develop signs or symptoms compatible with COVID-19 are strongly encouraged to contact their established point of contact (public health authorities or their facility's occupational health program) for medical evaluation prior to returning to work.

CDC Links for more information:

[CDC: Healthcare Professionals: Frequently Asked Questions and Answers.](#)  
[Interim U.S. Guidance for Risk Assessment and Public Health Management of Healthcare Personnel with Potential Exposure in a Healthcare Setting to Patients with Coronavirus Disease \(COVID-19\).](#)

**If you need to close your office due to exposure.**

Blue Cross Complete is committed to helping to ensure member access to care. In the event of an office closure, please direct your patients who are our members to contact Blue Cross Complete's Member Services at 1-800-288-8554. We have tools in place to connect members to alternate providers who can support their continued care.

For more resources and guidance, please access the [CDC COVID-19 homepage](#).