

July 7, 2020

Good afternoon,

Last week we announced that on July 1, 2020, we would return to paying the standard facility-based rate for expanded services provided via telehealth.

Given the investment our providers have made in telehealth, ongoing concerns about patients not visiting provider offices for needed care, and the rapidly evolving COVID-19 situation, we have reversed this decision. We'll continue to pay at the non-facility rate, using the rest of 2020 to review data on telehealth services to inform our future policies.

For dates of service between May 1 and Dec. 31, 2020, we'll pay the same rate for expanded telehealth services as you're accustomed to receiving for in-person visits. Bill for these services using the modifier 95 to indicate the visit was done via telehealth, or the GT modifier for Medicaid.

[See our fee schedule for rates.](#)

For more information, [visit our COVID-19 Provider Information Center.](#)

Sincerely,

Alexia (Allie) Eaton
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[COVID-19 Provider Information Center](#)